COOKIE POLICY

1. INTRODUCTION

This Cookie Policy (hereinafter – the "**Policy**") provides detailed information about what cookies and other tracking tools (hereinafter – "**Cookies**") are used by websites of Uklon (hereinafter – the "**Website**") and the third parties and how to change the cookies preferences or opt-out from their appearance and storage.

In some cases, we may use Cookies to collect Personal Data, or to collect information that becomes Personal Data if we combine it with other information and therefore it results in the processing of Your Personal Data. Please visit our Privacy Policy for Users of the Uklon Online Service and/or Privacy Policy for Partners to get more details about how we process Your Personal Data.

2. LEGAL AND CONTACT INFORMATION

Any reference in this Policy to **"Uklon", "We", "Our", "Us"** shall mean UKLON ALBANIA SH.P.K., NUIS M62228028Q, location: Ibrahim Rugova Str. Sky Tower, Floor 5, Suite 2, Tirana, Albania.

Any reference in this Policy to **"You", "Your", "Yourself"** shall mean a natural person, who is visiting the Website/downloading the Mobile Application(s) and registering an account with those Website and Mobile Application(s).

Using of Cookies and processing of Your Personal Data will be carried out in compliance with all applicable laws and regulations on the protection of personal data, with particular reference to Law of Albania No. 124/2024 "On Personal Data Protection" – hereinafter jointly referred to as the "**Applicable Data Protection Laws**". Where Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 (the "GDPR") applies to specific processing activities, We will also comply with the GDPR to the extent applicable.

This Policy applies when You use our Websites and Mobile Applications respectively as required by the Applicable Data Protection Laws. For the purposes of this Policy "**Mobile Application**" means applications for mobile devices "Uklon" (for users) and "Uklon Drive" (for partners) for iOS and Android and "**Website**" means any website with the following domain: al.uklon.eu.

Capitalized terms used herein without definition shall have the meaning given to them in our Privacy Policy for Users of the Uklon Online Service and/or Privacy Policy for Partners.

If You have any questions relating to this Policy or if You wish to exercise Your rights granted by the Applicable Data Protection Laws, please check our Privacy Policy for Users of the Uklon Online Service and/or Privacy Policy for Partners or contact Us via e-mail address: privacy@uklon.eu .

3. DEFINITION OF COOKIES

Cookies are small-size text files with an identifier (a string of letters and numbers) that are:

- ✔ saved in the web browser on Your computer or other device each time when You access the Website;

- ✔ used to identify Your computer or other device, which You use to visit the Website or Mobile Application; and
- ✔ used to store information, including users' preferences and page views for customization of the Website's content to each user and subsequent improvement of Your browsing experience and overall the Website and Mobile Application secure functionality etc.

Cookies do not typically contain any information that personally identifies someone, but Personal Data that we store about You may be linked to the information stored in and obtained from Cookies, e.g. IP address, device ID, country or region, click history.

For the purpose of better Cookies understanding and making a well-informed choice, we recommend to visit a respective browser Cookies guide or visit www.aboutcookies.org or www.allaboutcookies.org.

4. COOKIES APPEARANCE AND DISABLING

When You enter the Website, You will be informed with a respective ***Cookie Banner*** at the bottom of the Website. Any User or Partner is free to decide whether to accept or reject some or all categories of Cookies with possibility to control 1) through the device browser settings, 2) by writing an e-mail to Uklon, or 3) by accessing the "Cookies Declaration" on the Website.

According to Applicable Data Protection Laws, we are allowed to store Cookies on Your device if they are strictly necessary for the operation of the Website: this is the case of essential/ technical Cookies. To store other types of Cookies, we need Your consent. Your consent will be applicable to all Websites and Mobile Applications of Uklon mentioned in this Policy.

5. TYPES OF COOKIES THAT WE USE

Category 1 – Depending on the initiating party:

First-Party Cookies	***Third-Party Cookies***
Set by Uklon, accessible and readable only by Us.	Set by third-party providers, such as Google Analytics, Facebook, etc.

Category 2 – Depending on a period of lifetime:

Name	**Description**	**Example**
Session Cookies	Enabled only for the duration of the Website's use. i.e. from the Website load and till its full closure.	The overall time; details of user device (e.g., geo-location); to provide certain live chat sessions; performance issues identification.

Permanent Cookies	Stored as file on Your computer or other device for a certain period of time.	Password, language of the Website.

Category 3 – Depending on the functionality:

Name	Description	Example
Necessary Cookies	Strictly necessary to enable You to browse around the Website and use its features, as they were developed and intended to work. These are First-Party and Third-Party Cookies.	To protect and keep Your information secure; to authenticate Your and used device details for the Website work and services optimization etc.
Preferences Cookies	Enable the Website to remember information that changes the way the Website behaves or looks. These are First-Party and Third-Party Cookies.	To detect and apply Your preferred language or the region that You are in.
Statistics Cookies	Enabled for the purpose of collection of information as of the user's activities/use of the Website and the Website overall performance. These are First-Party and Third-Party Cookies.	To obtain information regarding the device, time and preferred pages; the Website performance during user's stay and use of the Website (Google Analytics); the performance of retargeting, which helps to decide whether to display or not, a relevant advertising to You when the You are visiting certain websites within the retargeting network. For the purpose of better understanding of Google Analytics, we recommend to visit website.
Marketing Cookies	Marketing cookies are used to track visitors across websites.	To display ads that are relevant and engaging for the individual user and thereby more valuable for publishers and third-party advertisers.

6. OPT-OUT FROM COOKIES

When You enter the Website, You will be informed with a respective Cookie Banner at the bottom of the Website.

1) Any user or partner is free to decide whether to accept or reject some or all types of Cookies with possibility to control (meaning: to allow; delete; clear or block any, including bot limited to third party Cookies) **through the device browser settings**.

Browsers usually allow You to refuse to accept and delete cookies. We recommend to visit the following web pages to find information on how to block and delete cookies in respective browser:

- ✔ Chrome;
- ✔ Mozilla Firefox;
- ✔ Internet Explorer;
- ✔ Safari.

Please note that if Preferences Cookies are disabled, You may experience some difficulties during the use of certain Website features.

Please, note that Statistics Cookies are used to improve the overall Website performance. Without Statistics Cookies You will still be able to use and enjoy all features of this Website.

Depending on Your device and operating system, You may not be able to delete or block all Cookies. In addition, if You want to reject Cookies across all Your browsers and devices, You will need to do so on each browser on each device You actively use.

2) 2) You may change Your preferences and withdraw Your consent by writing to Us at the contact details indicated in this Policy or in Privacy Policy for Users of the Uklon Online Service and/or Privacy Policy for Partners. Please remember it is necessary to provide to Us Your consent ID (provided below in the Cookie Declaration).

3) **Cookie Declaration**

If any Third Party operated services are mentioned in the **Cookie Declaration**, these may be used to track Your browsing habits in addition to the information specified herein and without Uklon's or user's/driver's knowledge. For the complete information of collected information and its retention period by a respective Third Party, please refer to the respective privacy policies of such Third Parties, hyperlinks to which are provided in the **Cookie Declaration**.

7. REVIEW OF THE POLICY

We may amend or otherwise update this Policy from time to time to reflect changes in our processing activities, the services we provide, applicable laws or regulatory requirements.

Where we make material changes to this Policy that may significantly affect your rights or the way we process your personal data, we will provide you with reasonable advance notice and, where appropriate, at least 15 (fifteen) days before the changes take effect, by means of a notification through the Mobile Application, the Website or to your registered contact details.

If any processing activity requires your consent under applicable law, we will obtain such consent separately where required. Your continued use of the Uklon Online Service following an update to this Policy does not, by itself, constitute consent to any processing for which consent is required.

Non-material changes may be made without prior individual notice. The updated version of this Policy will be made available through the Mobile Application and/or the Website, together with the date of the latest update.

The version of the Policy is valid from 09.11.2026.